

ALPHA DIGITAL

Cloud Frame

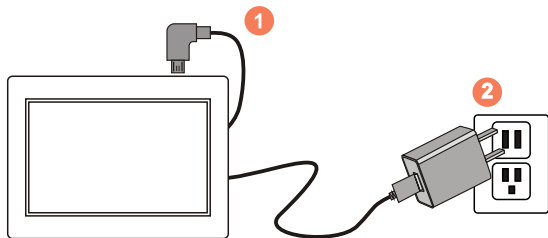


QUICK START GUIDE


Model: KS1016

1

Connect Power



Plug the Power Adapter into the frame and also into a power outlet.

Press and hold on the Power () button for more than 3 seconds to turn on or turn off the frame.

2

Link Wi-Fi



After power-on, the frame's screen will appear a prompt to remind you to link to Wi-Fi, follow below instructions to link your frame to the internet.

Step 1: Tap "Settings" button on the prompt.

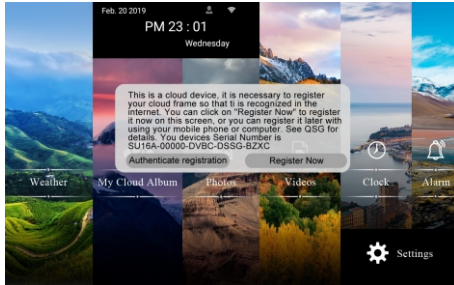
Step 2: Select the WiFi button to the "ON" position.

Step 3: Select your network, put in your password, and then tap "connect".

3

Register Your Cloud Frame

After Wi-Fi is connected, tap "My Cloud Album" on home screen, below message will appear to remind you to register your cloud frame.

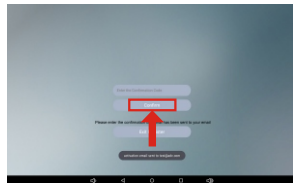
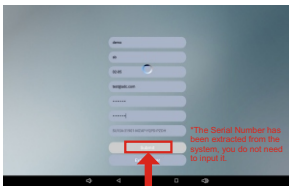


Now you can register your cloud frame on this device, or you can go to your mobile phone or computer to register your cloud frame.

1) Register on your Cloud Frame

Tap on "Register Now" button on the prompt, enter your personal information, then tap "Submit", you will be prompted to enter the activation code that has been sent to your registered email, get your activation code, and tap "Confirm".

Note: The Serial Number has been extracted from the system, you do not need to input it.



3

Register Your Cloud Frame

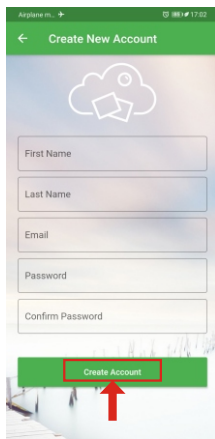
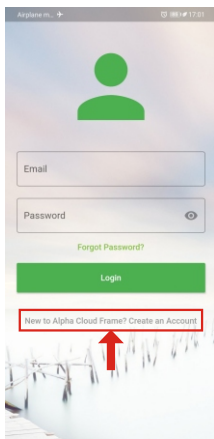
2) Register with your Mobile phone

Step 1: Go to Apple's App Store or the Google's Play Store, download and install "Sungale Cloud" onto your mobile phone.



Step 2: Open the "Alpha Cloud Frame" App from your phone, tap "New to Alpha Cloud Frame? Create an Account".

Step 3: Enter your personal information and tap "Create Account".

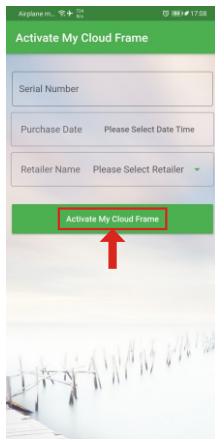
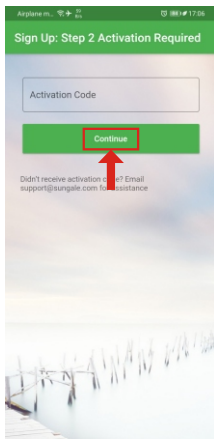


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Register Your Cloud Frame

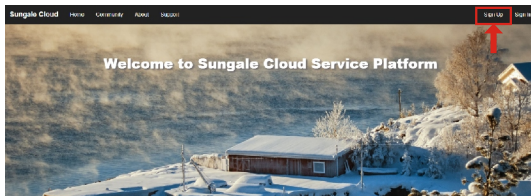
Step 4: You'll receive an activation email from Alpha shortly, enter the activation code on the interface, and you have your cloud account ready. Then you can activate your cloud frame by entering your frame serial number.

Now you're all set, you can tab the "Authenticate registration" on your frame to initiate your cloud album.



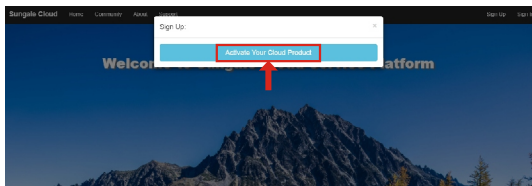
3) Register on your computer

Open browser, type in "cloud.sungale.com", you will find below interface. Click on "Sign Up", then click on "Activate Your Cloud Product".



3

Register Your Cloud Frame



You will be prompted to register the frame by providing the serial number from your frame as well as some basic personal information, then click "register" button.

A screenshot of the Sungale Cloud registration form. The form is titled 'Register now to activate your Sungale Cloud Account.' and contains several input fields: 'Serial Number', 'Your name', 'Email' (pre-filled with 's@sungale.com.cn'), 'Choose your password', and a confirmation password field. Below these is an 'Address' section with fields for 'country', 'address 1', 'address 2', 'city', 'state or province', and 'zip code'. There is also a 'Telephone (optional)' field for 'phone number' and a 'Birthday (optional)' field with a calendar icon. At the bottom, there is a 'Gender (optional)' section with radio buttons for 'male' and 'female'. A checkbox at the bottom states 'I have read and agree to the Service Terms set out by this site, including our Cookie Use.' A blue 'Register' button is located at the bottom of the form, highlighted with a red rectangular box. A red arrow points from below this box towards the bottom of the page.

Please go to your email inbox to find the activation email sent from support@sungale.com. If you don't receive it, please contact support@sungale.com right away. Fill in the activation code on the webpage, and you're done. Now you can tab "Authenticate registration" button on your frame to access your cloud album.

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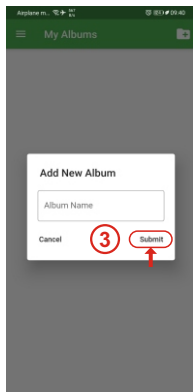
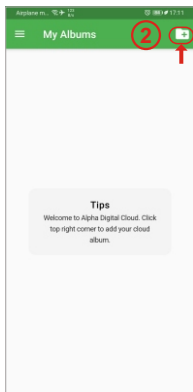
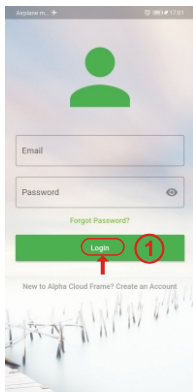
How to add photos to the Cloud?

Go to Google Play Store or Apple App Store to download and install "Alpha Cloud Frame" App, open it, input your account and password to log in.

Step 1: Login into your account.

Step 2: Tap  icon from the upper right hand corner.


Step 3: Input the album name and tap "Submit" button.



Step 4: Select the Album you want to add photos to.

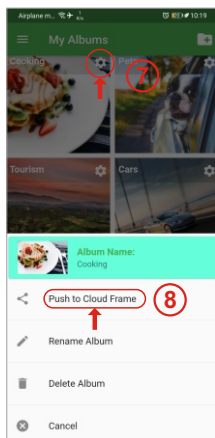
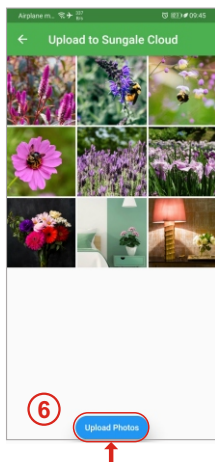
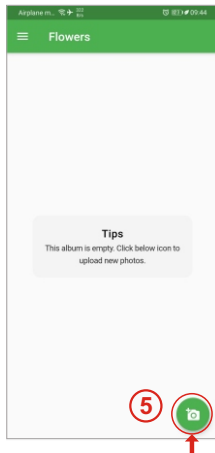
Step 5: Tap  icon to choose photos from your phone.

Step 6: After selecting the photos, tap "Upload Photos" to upload photos.

Step 7: Tap  icon then tap "Push to Cloud Frame",
Now the cloud album you pushed will appear on your cloud frame shortly.

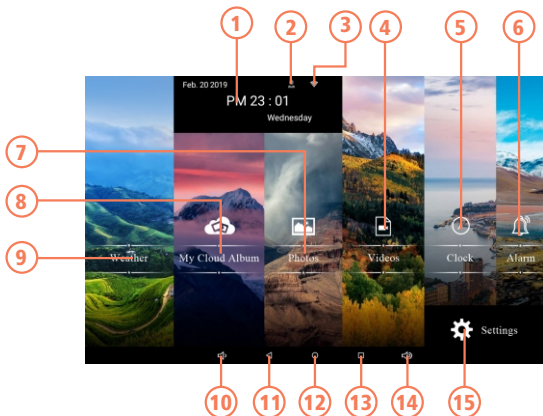
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How to add photos to the Cloud?



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Getting to know your main menu



- ① **Calendar:** Current time.
- ② **User account:** Means that your account is already logged in.
- ③ **WiFi icon:** Means that the router is available and shows the signal intensity.
- ④ **Videos:** Play or view the videos stored in internal memory or microSD card.
- ⑤ **Clock:** View the time and date.
- ⑥ **Alarm:** To set or edit alarm.
- ⑦ **Photos:** Play or view the photos stored in internal memory or microSD card.
- ⑧ **My Cloud Album:** To load and manage photos in cloud storage space.
- ⑨ **Weather:** Real-time weather report.
- ⑩ **Volume down:** Press to decrease the Volume level.
- ⑪ **Back:** Press to return to the previous screen.
- ⑫ **Home screen:** Press to return to the home screen.
- ⑬ **Recent Apps:** Press to display the list of Apps that you have worked recently.
- ⑭ **Volume down:** Press to increase the Volume level.
- ⑮ **Settings:** Configure the unit.

6

WiFi Setup

You should automatically be prompted to setup your WiFi connection during the frame registration process, but if you ever need to connect to a new WiFi network, follow below instructions:

Step1: To setup the WiFi Connection on your cloud frame, click "Settings" from the home screen.

Step2: Tap WiFi button () to turn on.

Step3: Select your network.

Step4: Input your password, and then tap "Connect" button.

Note: A WiFi internet connection is required in order to register and use your frame as well as access the online features available.

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Support

1. For manual download, FAQs and more supports:
www.sungale.com

2. If you need help, please contact us:

Toll free number in the USA: 800-473-5156

Service email: service@sungale.com

3. Tips:

For additional product video support, go to YouTube.com, and search "SungaleProducts", where you will find additional demo videos to help with explaining the operation of your product.